



Guidelines for visiting groups.

We would like your visit to be as enjoyable as possible for both yourselves and the animals! So we ask that you please discuss the following guidelines with your group before arrival:

Behaviour around the animals

It is important to remember that the zoo is home to the animals and how we behave when we visit will have an effect on them.

If we are....

- Noisy
- Run around
- Copy the animals
- Tap on the glass

.....this will upset the animals.

However if we are....

- Quiet
- Walk slowly
- Watch the animals
- Look through the glass

.....this will keep the animals relaxed & happy.



***Top tip: The quieter we are the more animals we'll see.**

Safety around the zoo

A few things to remember for a safe trip:

- Stay with the group at all times.
- The barriers and fences are there to protect us and the animals; climbing under or on them is dangerous.
- After stroking animals we **must** wash our hands because animals can carry germs that can make us ill.
- Do **NOT** feed the animals with nearby plants or your own food it can make them very ill, they have strictly controlled diets.
- Litter belongs in bins; otherwise it may get into the animals' enclosures where it may harm them.



***Top tip: Keep our fingers to ourselves, the animals may think they are tasty carrots & take a bite!**